

Temporary Visa Holders (TVH) Students – FAQs

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About TVH Self-paced Enrolments

1. What is a TVH Student?

A TVH Student is a Temporary Visa Holder – that is, a student who holds a temporary visa that permits them to study in Australia and who is eligible to enrol in a Trinity self-paced course under this enrolment arrangement.

TVH Students generally have greater autonomy in how, when and how quickly they complete their course. They can study independently, attend learning sessions when they choose, and attend practical workshops when they are ready to develop and demonstrate their practical skills.

2. How is a TVH self-paced course different from a traditional course?

A TVH self-paced course is designed around **autonomous, self-paced learning** rather than a fixed class timetable.

You receive access to the course materials and can work through them at your own pace. You can choose to attend online classes, face-to-face learning sessions and practical workshops according to your learning needs and availability.

Some students may move quickly through the course because they already have relevant knowledge or experience. Others may choose to attend many learning sessions and practical workshops to build their knowledge, skills and confidence.

3. How long do I have to complete my course?

Your enrolment provides you with **12 months to complete your course**, unless otherwise specified in your enrolment agreement.

You can **progress as quickly or as gradually as you need** within your enrolment period.

4. Will I get a Confirmation of Enrolment (COE)?

No, as a TVH student you will not get a COE.

You will be issued with a Verification of Enrolment – a VOE – as proof of your enrolment. This document will show similar details of your enrolment to a COE.

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5. Can I finish the course faster than 12 months?

Yes. The 12-month enrolment period is the maximum period available under the standard TVH self-paced enrolment, not a requirement to take 12 months.

If you already have relevant knowledge, skills or experience – or if you are highly motivated – you may be able to progress through the learning and assessment requirements more quickly.

You must still successfully complete all required learning and assessment requirements and demonstrate competency before your qualification can be issued.

6. What if I need the full 12 months?

That's fine. The course is designed to accommodate different learning speeds.

You can take advantage of the learning materials, online sessions, face-to-face sessions and practical workshops available throughout your enrolment to progressively build your knowledge and skills.

Eligibility and Visa Requirements

7. Who can enrol as a TVH Student?

You must hold a temporary visa that permits you to undertake study in Australia and meet Trinity's enrolment requirements for the course.

Before enrolment, Trinity will require evidence of your visa status and confirmation that your visa allows you to undertake the proposed study.

8. What documents do I need to provide before enrolling?

You will need to provide:

- A copy of your current Visa Grant Letter/Notice; and
- A current VEVO check confirming that you have the right to study in Australia.

Trinity may request additional documentation where required to confirm your eligibility.

9. What happens if my visa conditions change during my course?

You are responsible for maintaining a valid visa and complying with all conditions attached to your visa.

If your visa circumstances or study rights change during your enrolment, you must notify Trinity as soon as possible.

Trinity may need to review your enrolment and confirm if you can continue your course under your new visa conditions.

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10. 9. Does enrolling in a TVH course guarantee that I can stay in Australia?

No.

Enrolment in a Trinity course does not provide or guarantee a visa, visa extension or right to remain in Australia.

Students are responsible for understanding and complying with the conditions of their own visa.

How the Self-Paced Course Works

11. When do I receive my course materials?

You will receive access to the course learning materials **within three days of enrolment**, subject to all enrolment requirements being completed.

You can then begin working through the course materials at your own pace.

12. Do I have to attend classes?

The TVH self-paced model does not require you to attend every scheduled online or face-to-face learning session.

Every six weeks, Trinity will provide you with a timetable showing the available online, face-to-face and practical sessions.

You can choose which learning sessions are most useful to you.

However, practical assessment requirements are different: you must attend the required practical workshop session(s) so that a Trinity Trainer/Assessor can observe and assess your practical skills in person.

13. Do I have to follow the timetable?

No.

The timetable is provided to show you the learning and practical opportunities available during the upcoming six-week period. You can choose the sessions that suit your learning needs and availability.

14. What if I don't need to attend many classes?

That's one of the benefits of the self-paced model.

If you already have relevant knowledge or experience, you may be able to work independently through much of the learning material.

You should attend additional learning or practical sessions whenever you need further explanation, practice, feedback or support.

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15. What if I need lots of help?

You are encouraged to make full use of the learning opportunities available to you.

You can attend online and face-to-face learning sessions and practical workshops as appropriate to your needs.

The purpose of the self-paced model is not to make you learn alone - **you can choose the type and amount of support that helps you progress.**

16. Can I attend every session if I want to?

Yes. If you find the sessions useful, you can take advantage of the learning opportunities available during your enrolment.

You don't need to attend a session simply because it is scheduled, but you are welcome to use the available sessions to strengthen your knowledge and skills.

Your Learning Passport

17. What is the Learning Passport?

Your Learning Passport is your personal course progress record.

It helps you keep track of:

- The units you are working through;
- Your learning activities;
- Theory assessment progress;
- Practical learning and practice;
- Your readiness for practical assessment; and
- Practical assessments completed with your Trainer/Assessor.

It is designed to **help you take responsibility for your own learning journey.**

18. Do I have to use my Learning Passport?

Yes.

Your Learning Passport is an important part of the TVH self-paced learning process and should be kept up to date throughout your course. Think of it like a logbook. You should bring it with you when attending relevant practical sessions.

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19. What happens when I am ready for practical assessment?

Once you have completed the required learning and theory assessment for a unit and feel ready to demonstrate your practical skills, you can attend an appropriate practical workshop session.

Your Trainer/Assessor will observe your practical performance and assess your competency against the requirements of the unit.

20. Does completing the learning materials mean I am competent?

No.

Completing the learning materials and theory assessments helps prepare you for practical assessment, but competency is only awarded when you have successfully met all required assessment requirements.

For practical skills, this includes being observed and assessed by a qualified Trinity Trainer/Assessor where required.

21. Do I have to practise before my practical assessment?

You should only attend a practical assessment when you feel ready to demonstrate the required skills safely and competently.

You can use the available practical sessions to develop and practise your skills before undertaking assessment, where appropriate.

Your Trainer/Assessor may also recommend additional practice where they identify that further development is required.

22. What happens when I pass my practical assessment?

Your Trainer/Assessor will record the outcome of your practical assessment in your Learning Passport and provide the required confirmation/sign-off.

You continue this process throughout the course until all required practical competencies have been demonstrated.

23. What happens to my Learning Passport when I finish?

At the completion of your course, your completed Learning Passport must be brought to the helpful Trinity staff. They will take copies as it forms part of the overall record of your learning and practical assessment journey and supports Trinity's assessment and competency records.

24. What if I lose or damage my Learning Passport?

A replacement Learning Passport can be issued for a **\$250 replacement fee**.

You should look after your Learning Passport carefully because it is an important record of your progress and practical assessment activities.

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Practical Workshop Sessions

25. How do I know when practical workshops are available?

Every six weeks, Trinity will provide you with a timetable showing upcoming online, face-to-face and practical sessions. You can use this timetable to plan your learning and select the practical sessions you need.

26. Do I have to attend a practical workshop for every unit?

Yes.

Where a unit contains practical competency requirements that must be demonstrated in person, you must attend the required practical assessment session so that a Trinity Trainer/Assessor can observe your skills.

27. Can I attend more than one practical workshop?

Yes.

The self-paced model recognises that students develop practical skills at different rates.

You may attend additional practical sessions where you need further practice, development or support before you are ready to demonstrate competency.

28. What if I already have practical experience?

Your existing knowledge and experience may help you progress more quickly through the learning and assessment process.

However, previous experience does not automatically mean you are competent in a unit. You must still satisfy the relevant assessment requirements and demonstrate the required skills and knowledge.

29. What happens if I am not yet competent at my practical assessment?

Your Trainer/Assessor will provide feedback about the areas that require further development.

You may need to undertake additional learning and/or practical practice before being reassessed.

The purpose is to help you develop the skills required to successfully demonstrate competency - not simply to pass or fail you on one attempt.

Learning at Your Own Pace

30. What if I learn faster than other students?

That's okay.

You are not required to wait for other students to reach the same point in the course. If you have the required knowledge and skills, you can progress through the course and assessment process at your own pace.

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31. What if I learn more slowly?

That's okay too. You can use the available learning materials, classes and practical workshops to build your knowledge and skills progressively.

The important thing is that you successfully meet the course requirements within your enrolment period.

32. Can I skip learning materials if I already know the content?

You can work through the material at a pace appropriate to your existing knowledge and experience.

However, you remain responsible for completing the required learning and assessment activities and demonstrating the required competency. If you are unsure whether you are ready to move on, speak with your Trainer/Assessor.

33. What if I get stuck?

Don't struggle on your own.

You can use the available online and face-to-face sessions and contact Trinity for assistance.

Your Trainer/Assessor can help you identify what you need to work on and suggest the most appropriate next step.

Progress and Completion

34. How will I know what I should do next?

Your Learning Passport is designed to help you understand where you are up to and what you need to do next.

You should regularly review your progress and use the course materials, assessment information and available session timetable to plan your next steps.

35. Who is responsible for managing my progress?

You are.

The TVH self-paced model is designed for adult learners who are able to take increasing responsibility for their own learning.

Trinity provides the learning resources, trainers, assessment and learning opportunities. You are responsible for deciding when to study, which sessions will benefit you and when you are ready to seek practical assessment.

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36. What happens if I don't make progress?

You are expected to actively engage with your course and work towards completion during your enrolment period. If you have concerns about your progress, you may contact Trinity to discuss and identify any support you may need.

37. What happens if I don't finish within my 12-month enrolment?

You should speak with Trinity as early as possible if you are concerned that you may not complete within your enrolment period. Any extension, re-enrolment or additional fees will be subject to Trinity's policies and the terms of your enrolment.

Getting the Most From Your TVH Course

38. What is the best way to approach a TVH course?

We recommend treating your course as a journey rather than simply working through a list of assessments. A good approach is:

Learn → Check your understanding → Complete theory assessment → Learn practical skills → Practise practical skills → Seek feedback → Demonstrate competency → Move forward.

39. Can I just do the assessments without attending classes?

The self-paced model gives you considerable freedom over how you learn, but you must still meet all learning and assessment requirements.

If you already have strong knowledge and skills, you may require fewer learning sessions. If you need additional support, you should make use of the available classes and practical sessions.

40. What if I want to attend classes even though I don't need to?

You're welcome to use the available learning opportunities where appropriate. One of the benefits of the TVH self-paced model is that you can choose the level of learning support that works best for you.

41. What is the most important thing to remember?

You are in control of your learning - but you are not on your own.

You decide how quickly you progress and which learning opportunities you use. Trinity provides the learning materials, trainers, assessment and practical learning environment you need to develop and demonstrate the required skills.

Your goal is not simply to finish the materials. **Your goal is to develop the knowledge and skills required to be competent in your chosen qualification.**